

LTE Terms and Conditions

Definitions

“LTE” Long Term Evolution Networks

“User” any User who is using LTE on a trial basis

“Service” means LTE network service

“Service Provider” means iBurst (Pty) Ltd

- These terms and conditions are subject to the application of the terms of the equipment manufacturer.

LTE Trial Terms and Conditions

1. The Service shall be available to the User for a period of 2 months from installation date.
2. The User should know that the Service is provided on a best effort basis.
3. The ownership of the Terminal Equipment shall always remain vested in the Service Provider.
4. The User shall be liable for any loss, theft or damage to the equipment provided thereto for the purposes of Service provision.
5. The User will be advised of the performance of the Service upon installation.
6. The User must not make use of a different equipment to originally installed equipment, unless the Service Provider has approved of the usage thereof.
7. There will be free delivery and installation of the equipment to enable usage of the Service to the User.
8. There will be 24/7 technical support for the duration of the trial.

9. Users will be required to participate in the surveys before, during and after use of the Service to enable the Service Provider to improve its network where necessary.
10. The Service Provider shall be entitled to maintain the network during the trial period, in order to improve Services, the Users will be notified in advance if maintenance is necessary. There may, however, be unplanned outages that may affect the network during the trial period.
11. Once the trial has ended, the Users will be informed when the collection of Equipment will be made.
12. The User will be required to provide identification documentation for the Service Provider compliance purposes.