



Consumer Rights.

iBurst wants its Subscribers to know that they are entitled to the following rights:

- a) A right to be provided with the required Service without unfair Discrimination;
- b) A right to choose the Service Provider of their choice.
- c) A right to receive information in the preferred language;
- d) A right to access and question records and information held by the Service Provider;
- e) A right to the protection of the Subscribers personal data, including the right not to have personal data sold to third parties without permission by the Subscriber;
- f) A right to port a number in terms of applicable regulations;
- g) A right to lodge a complaint; and
- h) A right to redress