



iBurst Business Link Terms and Conditions

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Definitions

“iBurst Business Link ” means an iBurst Business Link Service

“You” any Subscriber who is subscribed to iBurst Business Link

“Service” means iBurst Business Link Service

“Service Provider” means iBurst (Proprietary) Limited

“Add Ons” Services Additional to the Main Chosen Service/s

These terms and conditions are subject to the application of iBurst Standard Subscriber Term and Conditions.

The Service is subject to coverage availability, site survey and capacity available on the network. The Service provider shall provide the Service by conducting a site survey, ensuring that there is a network management system and a service administrator.

1. Should the Subscriber fail to make the payment, the Services will be suspended at any time after the due date;
2. The ownership of the Terminal Equipment shall always remain vested in the Service Provider;
3. All subscriptions payable to the Service Provider shall include the rental of the hardware and or Terminal Equipment;
4. iBurst Business Link connections outside Gauteng, Durban and Cape Town will be liable for a Regional Surcharge of 25% which will be included in the monthly subscription amount;

5. The Subscriber acknowledges that there will be specific charges for the Service Level Agreement in relation to the provision of the Service.
6. Upgrades on any link size the commissions are payable for the additional revenue only for Direct Sales;
7. The Subscriber acknowledges that the Contention ratio is 10:1;
8. Bandwidth caps will be replenished on the 1st of every month;
9. Five static (public) IP addresses will assigned as a free solution, additional IP's thereafter will be at an additional charge;
10. Once the cap has been depleted, the link will be rate limited as below:
 - 1mbps throttled to 64kbps
 - 2mbps throttled to 96kbps
 - 3mbps throttled to 128kbps
 - 5mbps throttled to 192kbps
 - 10mbps throttled to 256kbps
11. The rate limit will be removed once the cap has been replenished;
12. Standard iBurst Add Ons are available on this Product. The Subscriber must contact the Service Provider to verify the costs applicable to the particular Add Ons;
13. The Subscriber shall be liable to the Service Provider for any site survey costs upon cancellation prior to installation of the Service;
14. The Subscriber shall be liable for any costs in relation to relocation, decommissioning and re-installation of the Service. In the event that there is no line of sight where the Subscriber wants to relocate to, the Subscriber remains liable for the balance of the contract initially concluded with the Service Provider.
15. iBurst does not accept any risk or liability for usage recorded on the service and the client indemnifies iBurst from all claims how so ever arising;
16. By opting for Data on Demand on this Service, the Subscriber acknowledges and accepts the following risk factors:
 - Spam, unknown usage on customers account (outside the control of the Service Provider); exceeding iBurst credit limit; Proven usage recorded on the Subscriber's;
17. Should the above happen, the client hereby accepts liability and guarantees payment in full to iBurst.
18. Usage will be reflected on the daily usage report and client must ensure they are receiving and monitoring their usage.

19. The Subscriber indemnifies iBurst against any inaccuracy how so ever arising on the daily usage reports and accept that these are merely used as a guideline and do not provide accurate real time usage information.

Please click [here](#) to download the iBurst Subscriber Standard Terms and Conditions.