

VSAT Uncapped ("the Service") terms and conditions

1. INTERPRETATION

The Subscriber hereby acknowledges that the Service Provider's standard subscriber terms and conditions apply to the VSAT Uncapped Service first and foremost. The terms and conditions that follow will be subject to iBurst's standard subscriber terms and conditions.

The "Service Provider" means iBurst (Pty) Ltd

"Equipment" includes the satellite kit that will be installed for providing the Service

- 1.1 The Service is rendered under the following additional terms and conditions:
 - 1.1.1 The installation charges must be paid by the Subscriber and received by the Service Provider within 48 hours after installation of the Equipment.
 - 1.1.2 Billing may only begin on acceptance of installation by the Subscriber.
 - 1.1.3 The Service Provider will charge for the Equipment and its installation, the price of which will be reflected on the price list or application form for the Service.
 - 1.1.4 The Equipment remains the property of the Service Provider if the Subscriber has subscribed to the Service on a rental basis. If the Subscriber pays upfront for the Equipment and does not want to retain the Equipment, a fee of R2 500 will be levied as the Service Provider will collect the hardware upon rental contract expiry.
 - 1.1.5 iBurst reserves the right to quote separately, should any installation be considered to be non-standard.
 - 1.1.6 All prices include the rental of the Equipment.
 - 1.1.7 One month carry-over applies on any in-bundle remaining data.
 - 1.1.8 This Service will be subject to fair usage policy and the Subscriber can purchase boosters to reinstate the original link speed. Boosters do not expire until depleted/used.
 - 1.1.9 Boosters may be purchased on account, Ukash or credit card from the Service Provider's website.
 - 1.1.10 Voice will be limited to a maximum of 2 (two) lines on the Service.
 - 1.1.11 The Service is only available on a 12-, 24- or 36-month contract. Upon lapsing of the chosen contract, the Service will continue on a month-to-month basis unless terminated by the Subscriber with not less than one calendar month's notice.
 - 1.1.12 No migration is allowed unless a so-called retentions save has been approved by Customer Care.
 - 1.1.13 The Service Provider's standard cancellation rules apply. This service is subject to iBurst's policy for acceptable and fair usage.

