



## Migration Terms and Conditions

1. Downward migration is defined as a package change within the same technology where the new monthly subscription charge is less than the previous subscription charge.
2. Upward migration is defined as a package change within the same technology where the new monthly subscription charge is more than the previous subscription charge.
3. Sideways migration is defined as a package change within the same technology where the new monthly subscription charge is the same as the previous subscription charge.
4. Upward and sideways migrations are free.
5. M2M downward migration will incur a once off R99 incl Vat.
6. 24 Month downward migration will incur a once off fee of the (old package price minus the new package price) multiplied by 3. Where this amount is equal to less than R99 Incl Vat a once off R99 incl Vat fee is levied.
7. If the 24/ 36 month contract is eligible for renewal, the migration will be treated as a renewal and no fees will be applicable.
8. HSDPA migration is subject to the iBurst supplier's terms and condition.
9. There will be a 24 hours delay when a Subscriber applies for migration via the iBurst website self care port hole.
10. Migration requested via the iBurst call centre will be activated or live within 2 hours from time of request.
11. These Migration Terms and conditions are subject to the application of the Subscriber Standard Terms and Conditions ([Click here to view the Subscriber Terms and Conditions](#))